



Apple has unveiled an exciting advancement with Apple Intelligence, introduced at its Worldwide Developers Conference (WWDC).

OpenItem now integrates this powerful technology to deliver a fast, private, and highly personalised AI assistant that understands user context, permissions, and estate-specific rules for smarter, more intuitive everyday interactions.

Introducing the **New AI Assistant** powered by Apple Intelligence

The new AI assistant delivers fast, private, and intelligent support by leveraging in-device intelligence and understanding each user's unique role, permissions, access rights, and available features. It also incorporates estate-specific rules, operational settings, community policies, and workflows to provide accurate, context-aware assistance tailored to where users live, visit, or work. Whether helping residents book amenities, guiding visitors and contractors through access procedures, or enabling administrators to locate features and complete tasks efficiently, every interaction is aligned with authorised permissions and estate governance.

By combining Apple Intelligence with OpenItem's rich contextual awareness, the AI assistant acts as an intelligent digital companion that understands both the user and their environment. The result is a smarter, more secure, and highly personalised experience that simplifies everyday tasks, improves productivity, and enhances community engagement while maintaining privacy and security.

TYPICAL
WORKFLOW

