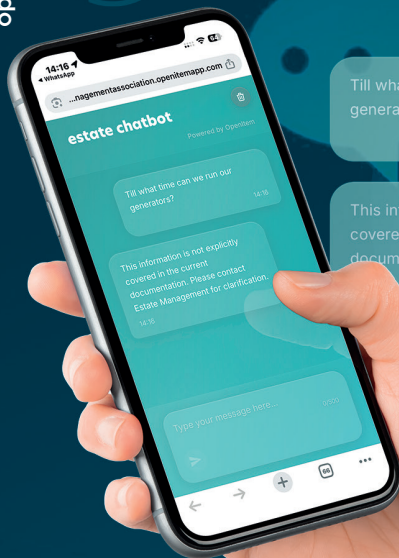




access



Till what time can we run our generators?

14:16

This information is not explicitly covered in the current documentation. Please contact Estate Management for clarification.

- » ESTATE RULES AND GUIDELINES
- » OPERATING HOURS AND POLICIES
- » ACCESS AND VISITOR PROCEDURES
- » SERVICE REQUESTS AND ISSUE LOGGING
- » COMMUNITY AND FACILITY INFORMATION
- » PAYMENTS, CHARGES, AND BILLING QUERIES
- » SECURITY AND EMERGENCY INFORMATION
- » MAINTENANCE AND SUPPORT ENQUIRIES

OpenItem Chatbot

Smart Support Assistant

Instant answers, guided actions, and always-on support—right inside the app. The OpenItem chatbot removes friction by giving residents, staff, and service providers the help they need, exactly when they need it. Whether it's finding information, logging a request, or resolving a common issue, support feels immediate and effortless.

Through simple, guided interactions, the chatbot replaces waiting and uncertainty with clarity and confidence. Requests are captured with full context, routed to the right teams instantly, and handled faster—creating a calmer, more responsive experience that makes support feel seamless, reliable, and human.

TYPICAL WORKFLOW

