



Visitors are assigned with a verified profile based on the purpose of their visit. In this case, the guest arrives as a golfer, scheduled to check in at the Pro Shop within a specific time window.

As the visitor drives through the gate, their licence plate, driver's facial ID, or licence-disc scan is captured and synchronised to their golfer profile.

Restricted Zones

The Golfer Scenario

Openitem tracks where each visitor should be — and by when. A live countdown monitors their expected arrival based on the purpose of the visit. If they reach the Pro Shop in time, everything proceeds normally.

If the arrival window expires, Openitem automatically raises a restricted-zone alert, flagging the visitor as either lost or moving under false pretences. Security instantly receives the visitor's photo, vehicle details, intended destination, and last-seen location, while the visitor gets an SMS with a corrective link and the resident is notified. This gives security clear, real-time insight to intervene early, keep visitors on the correct route, and prevent unauthorised movement within the estate.

TYPICAL PARKING WORKFLOW

