

Advanced Visitor System ^{VMS} Management

Openitem Access Control application provides a range of required solutions to manage and augment security services. The application integrates access control via handheld scanners and offers a full online visitor management system, meeting all your community management requirements successfully.



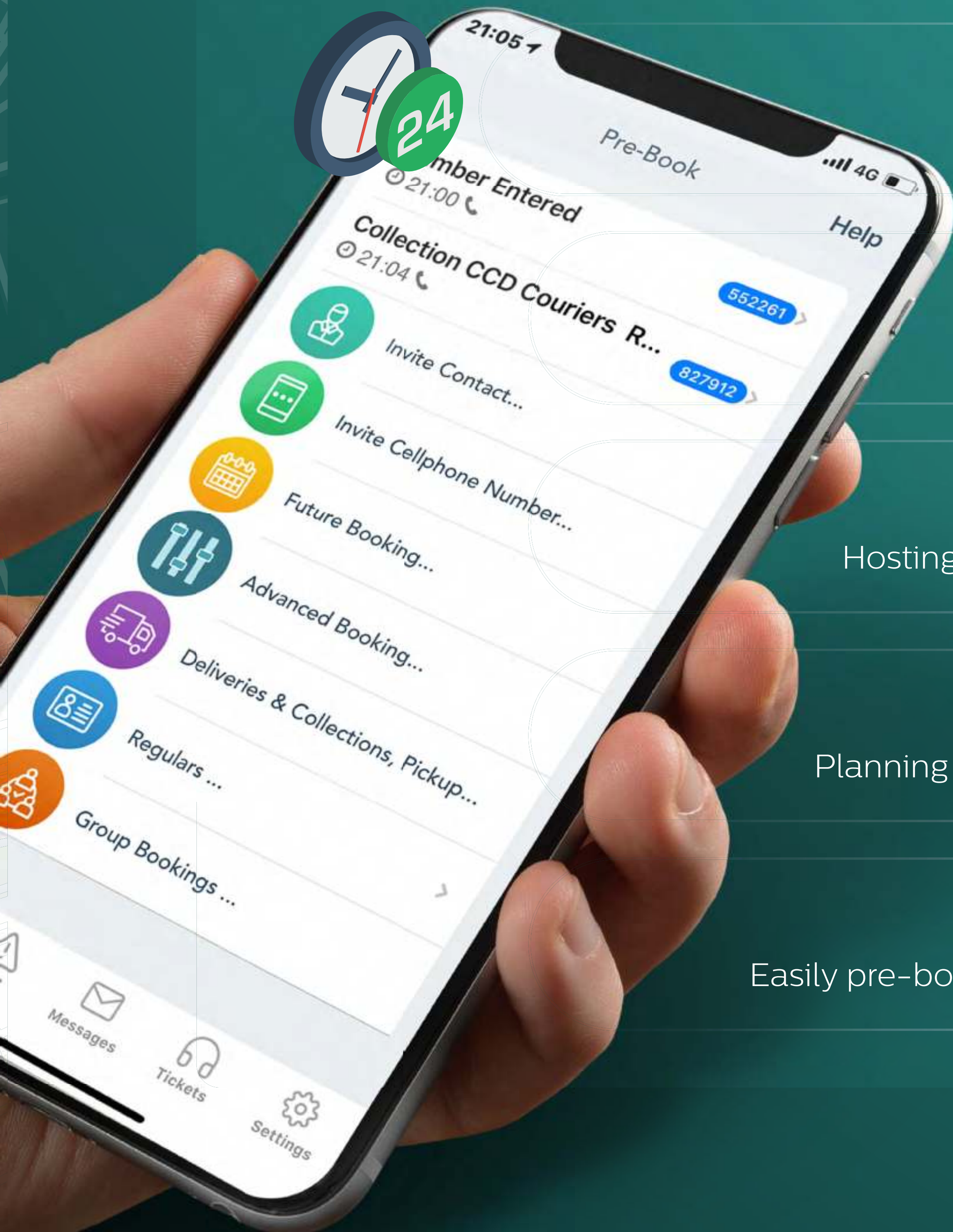
Booking Management
User setup & Settings
Messaging Inbox
Help & Support Tickets
Pre Authorisation & No Contact
SOS Panic Button
Guard Application
Back Office & Dashboard
Find out about your App

Booking Management



The management of visitors to the community is offered directly through the openitem member mobile application offering pre-clearance as well as visitor access procedures with full identification through driver's license and car license scanning.

Visitors can be pre-registered by hosts and security. All the pertinent details can be added ahead of time. Real-time welcome messages for visitors improves customer and host experience.



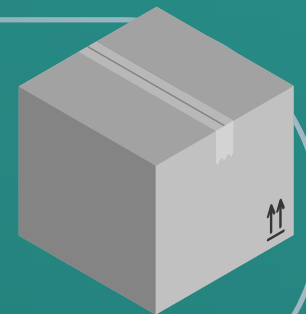
CONTACT/MOBILE NUMBER

Access your current phone book



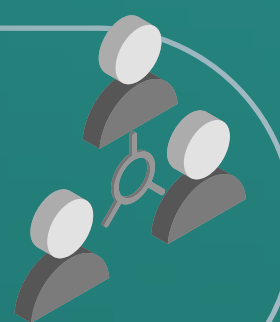
DELIVERIES/COLLECTIONS

Pre-book a delivery or a collection



GROUP/EVENT

Hosting an event? Pre-book multiple visitors.



FUTURE/ADVANCED

Planning ahead? Book a future visitor or event



REGULAR/FREQUENT

Easily pre-book multiple entries for a regular visitor





User Setup & Settings

The application integrates with any community and each member of the community forms a vital part of the successful function and management of the community. This allows for successful Member Relationship Management.

Members can setup their profile based on Individual requirements including member photos, vehicles, notifications, locations and communication preferences.

We ensure that the Openitem Access Control application, are held to the highest standards for privacy, security, and content. The application is available to download on all devices and associated app stores and galleries.



Openitem App Access Control

Visitor Management

Wyobi Software Solutions CC

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Available for Android, Apple and Huawei mobile Devices



Registration Details

Profile
Address
082 123 4567

Notification Preferences

Emergency, Bulk, Promotions, Enter, Exit

Vehicles (0)

Registered Vehicle

Location

Register location

Device Settings

Manage Device Settings

Email Preferences

name@domain.com

Passcode

Download on the
App Store

GET IT ON
Google Play

Download on
AppGallery

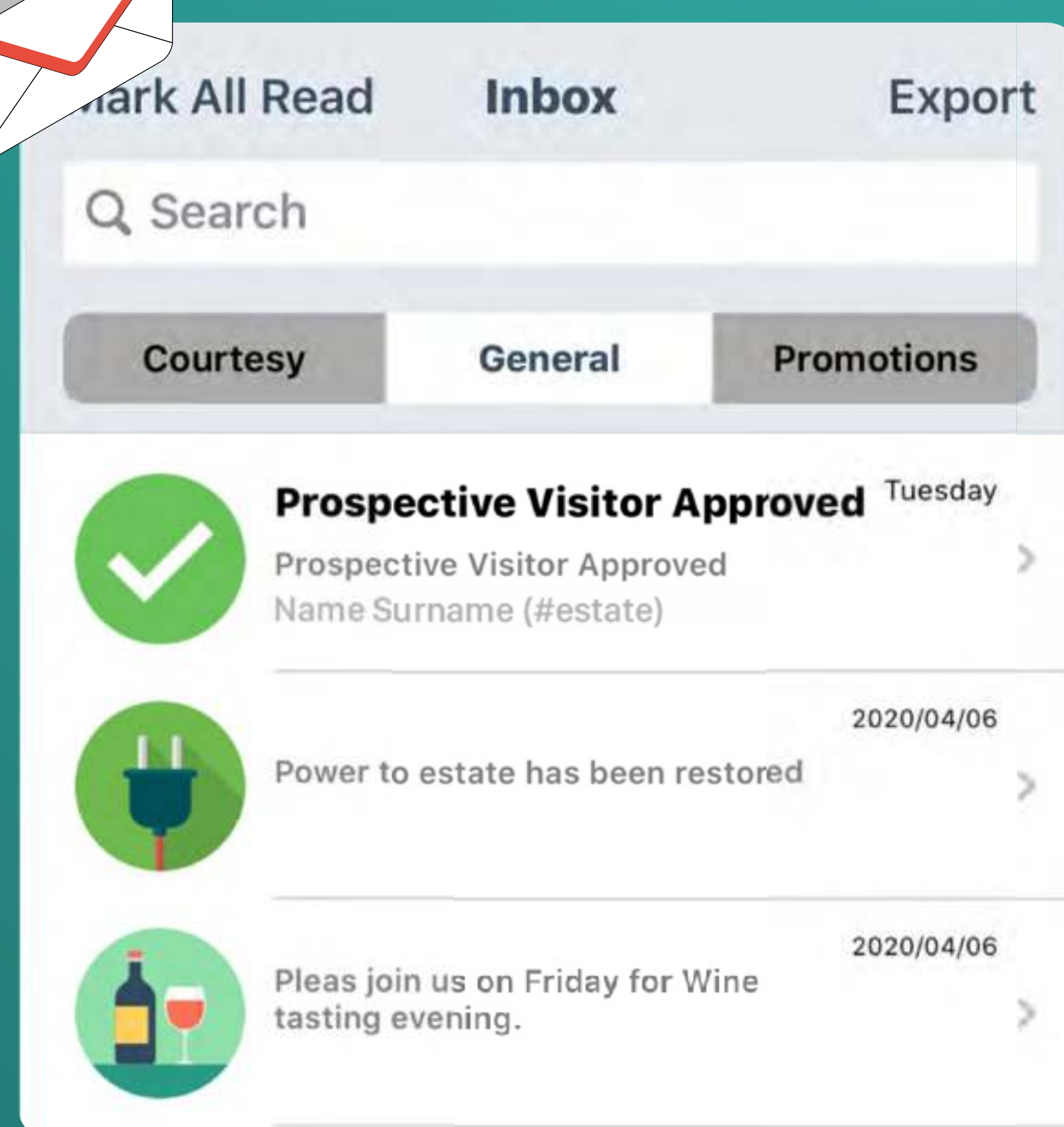


Community Inbox

Communication is key when managing a Community. The openitem app provides a platform for quick and effective communication to its members via the user's message inbox.

Communication History allows logging and tracking activities based on user interaction and sharing vital information such as bookings, discussions, newsletters, events, documents and management directives.

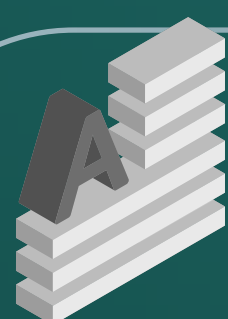
View and update the status of tasks logged through the help-desk.



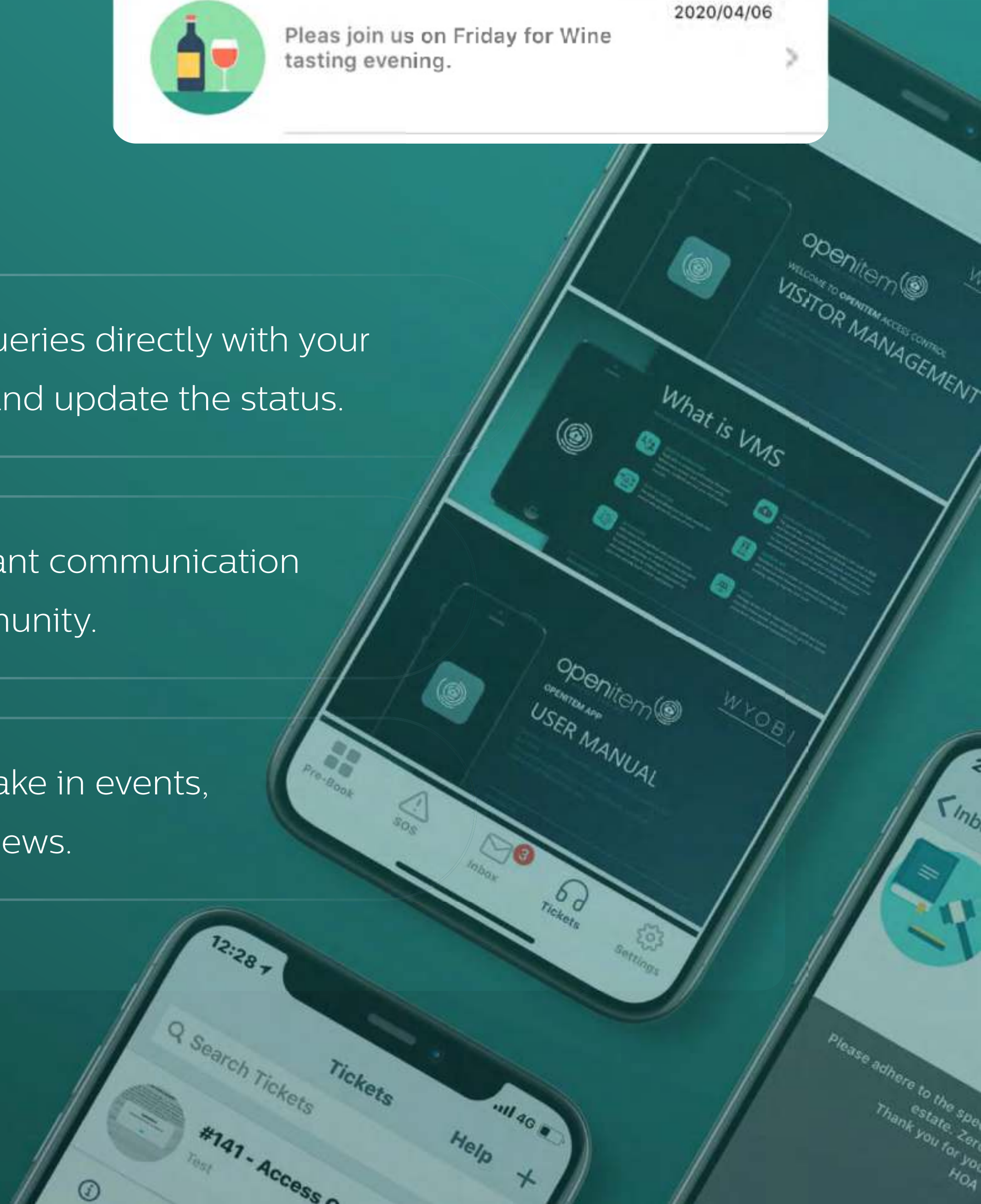
GENERAL & SUPPORT: Log queries directly with your community manager and view and update the status.



PROMOTIONS: Access important communication relevant to the estate and community.

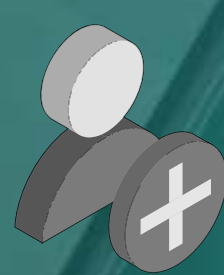
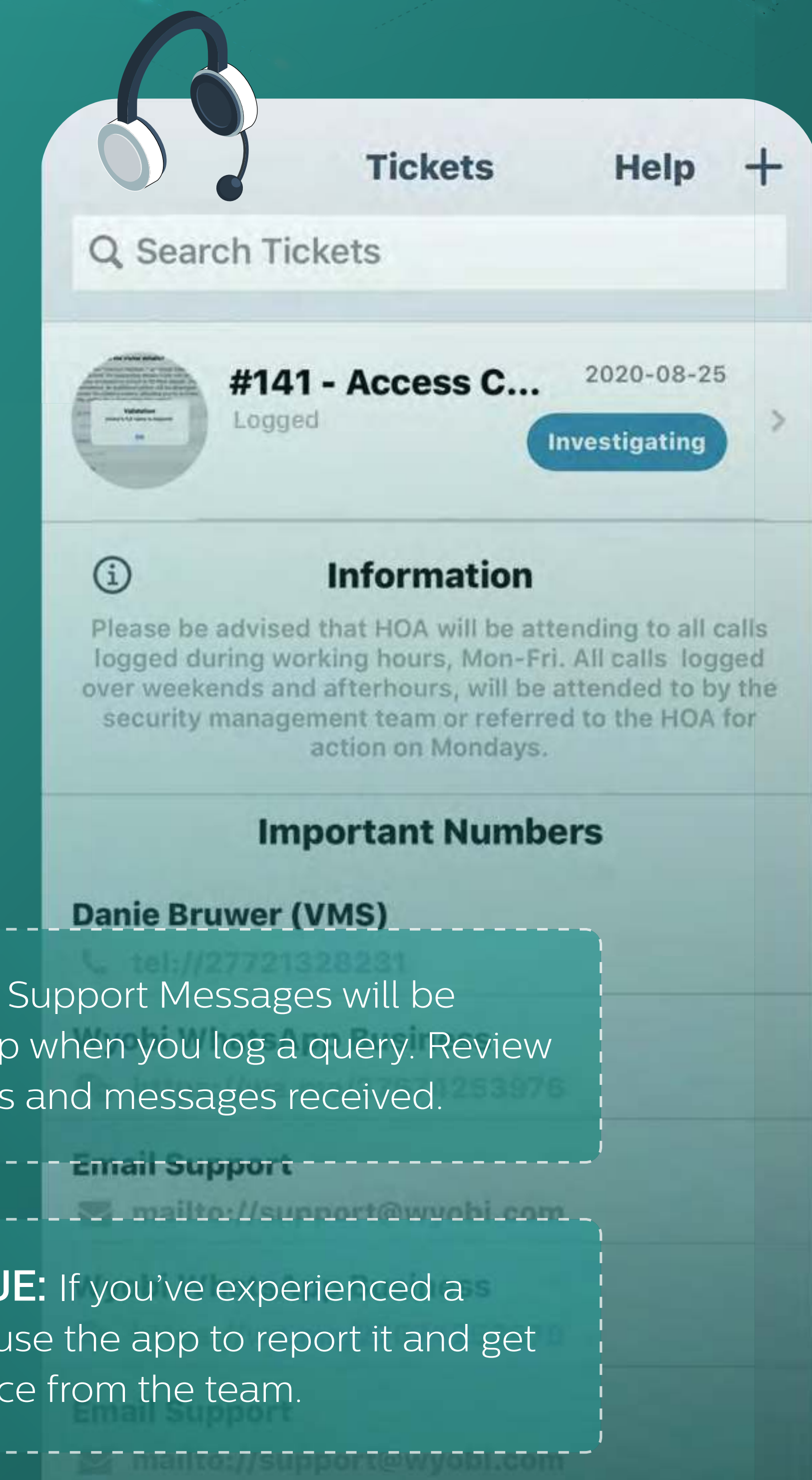


COURTESY & UPDATES: Partake in events, discussions, and get the latest news.



Help at the tap of a button

Need a hand? We've got you covered. Whether you need to report an issue with a recent booking or just want some guidance on setting up and using your account, you can access 24-hour help directly through your Openitem app.



TICKETS: All your Support Messages will be available in the app when you log a query. Review any previous issues and messages received.



REPORT AN ISSUE: If you've experienced a problem, you can use the app to report it and get quick, helpful advice from the team.



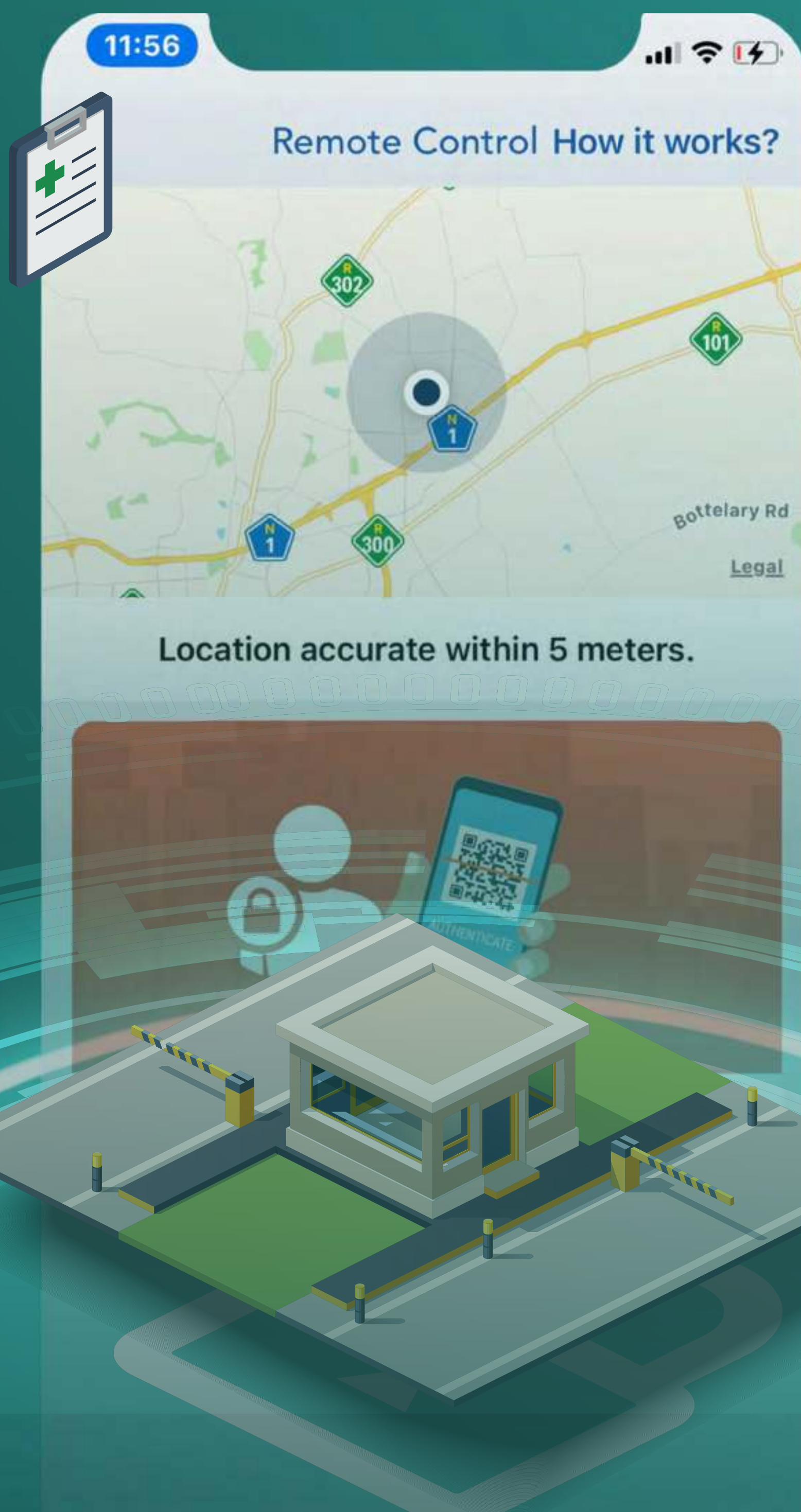
HELP TUTORIALS: Your first time using Openitem? You can go to Help and find out everything you need to know about a specific task.



Touch-less & Remote Control

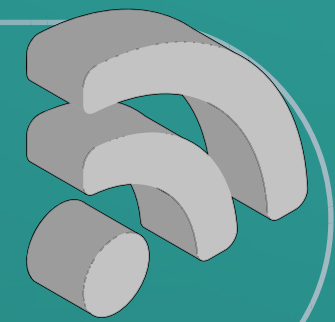
Our Contact-less/Touch-less Remote-Control function is available to assist residents and estate management with easy access and exit to controlled access points.

This will result in time saving and decreased logistical management when residents enter or exit a secure area.



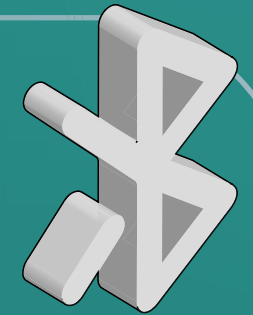
WIFI- AND GPS SETTINGS

Close proximity of access points



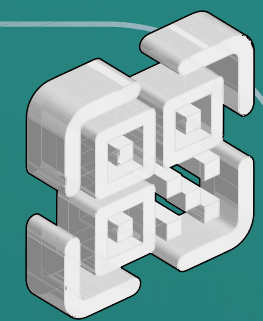
BLUETOOTH ENABLED

Access granted within proximity



QR CODE ACCESS

Scan pre-generated codes



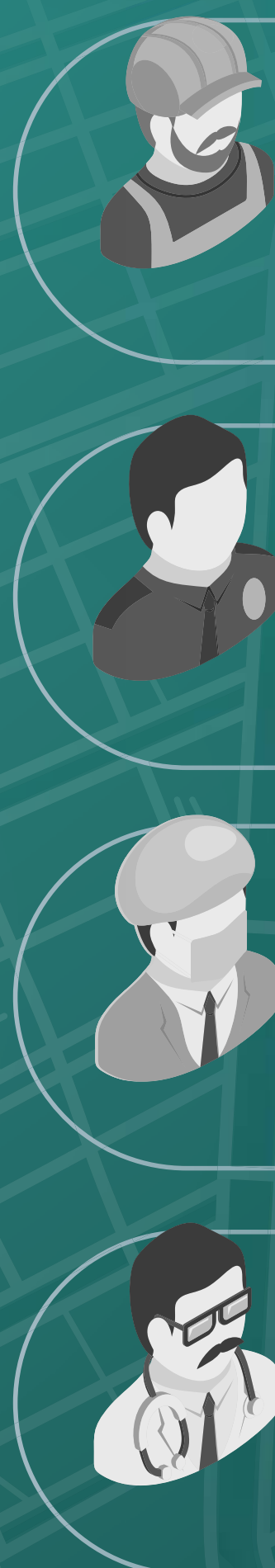
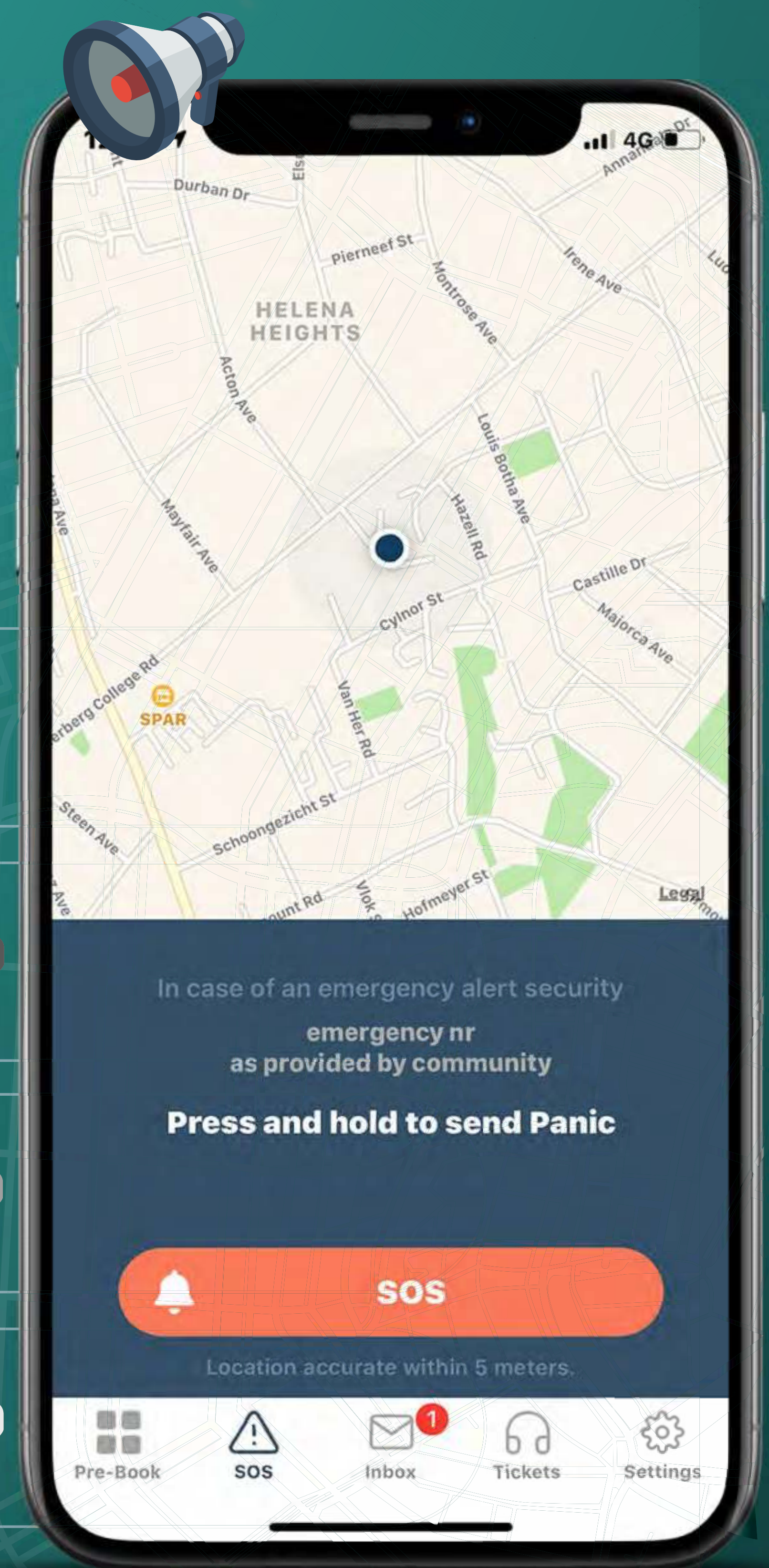
This complies with the health and safety protocols as instated by the Department of Health.



SOS Panic Button

Access to a mobile emergency button can be provided to members of the community directly through the openitem mobile application.

Activation of the emergency button will inform selected family members and/or friends as well as the community security management. Information passed include the GPS location of the member at the time of his/her distress.



Guard Application



The guard application is the software used by the guard to manage visitor access at the gate. The guard application is an Android application that can in theory run on any android device.

The guard application system is a combination of the hardware and software used to manage visitor access at the community entrances (gates).



ENTRY/EXIT WORKFLOW MANAGEMENT

Visitor pre-clear codes verification



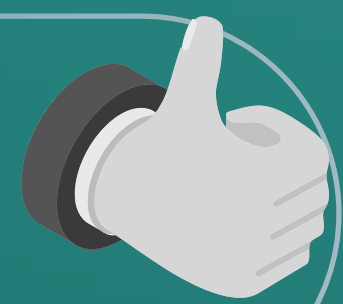
VEHICLE & PEDESTRIAN ENTRY

Visitor identification via driver's license or ID



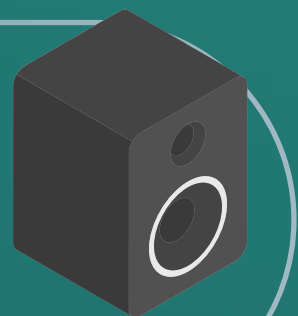
NO CONTACT MANAGEMENT

Human element removal on approval



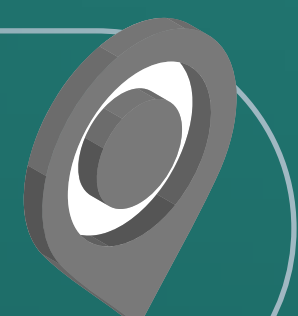
VOICE CONTROL

information and access voice command



ID, TEMPERATURE & LICENSE SCANNING

via the Guard Handheld Device



Community Management

The Openitem Dashboard Back Office offers Community Management a complete view of visitor transactions.

A Flexible Cloud-Based Solution, this functionality allows for flexibility in managing archiving periods of records. Reports include details on visitor's entries & exists (date, time, who visitors are, who granted access and more) and exception reports like denied access (entry or exit) reports, visitors 'on-site' (within defined time limit and out of time limit) and many more.



Openitem Personalised

The Openitem Access Control application can be personalised (white labelled) for each community. This means the community will have their own app available on the app stores (icon and name) with their personal white labelled app installed on member's phones.



openitem
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